Bellingham Public Library

How to Change Your Holds Pick-up Location

The Central Library will be closed for interior renovations starting January 1, 2027. Patrons who pick up their holds at Central will need to change their holds pick-up location by December 27, 2026. If you do not choose a new location by that time, your holds pick-up location will default to the Bellis Fair Branch on December 28. The process for changing your holds pick-up location is outlined below.

Step 1. Choose An Alternate Library Location:

Below is a list of other library locations where you can pick up items on hold for you. To view a map and more information about the features and services available at each of the library locations listed below, visit our website: https://bellinghampubliclibrary.org/locations

Bellingham Public Library Branches

- Bellis Fair Branch - 1 Bellis Fair Parkway, Suite 616
- Barkley Branch - 3111 Newmarket St., Suite 103
- Fairhaven Branch - 1117 12th Street

Campus Connections Locations – Bellingham

These academic libraries have dedicated space for Bellingham Public Library holds pick-up, returns, and catalog searching:

- Bellingham Technical College - Campus Center Building, 3028 Lindbergh Avenue
- Western Washington University - Wilson Library 516 High Street
- Whatcom Community College - Whatcom Community College Library, Phyllis and Charles Self Learning Commons, 310 West Kellogg Road

Whatcom County Library System Branches and Campus Connections

There are 10 full-service Whatcom County Library System (WCLS) locations. Most feature holds pick up, indoor and outdoor book drops, and more. WCLS also has three self-service Library Express locations with holds pick up, book returns, and small browsing collections. For more information about WCLS locations and hours visit: https://www.wcls.org/libraries/ or call (360) 305-3600. In addition, Whatcom County Library System maintains dedicated space at Northwest Indian College Lummi Library (2522 Kwina Road) as part of the Campus Connections program.

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Step 2. Change Your Holds Pick-up Location

Once you have chosen a new location to pick up your library items, you can request that your holds be sent there. Note that there are separate processes for existing and future holds.

Change Existing Holds:

For holds you placed previously, but have not yet received, you can change the pick-up location in one of three ways.

1. Go to a Bellingham Public Library (BPL) or Whatcom County Library System (WCLS) branch and ask for assistance at the help desk.
2. Call BPL 360-778-7323 or WCLS 360-305-3600.
3. Change the location online using the Polaris catalog for BPL-WCLS. (Note that this is different from your account dashboard available on our website.)
    - Visit bpl-wcls.polarislibrary.com
    - Log in using your library barcode and pin number (if you are unsure of your barcode or pin, call or visit a BPL or WCLS branch)
    - Click on "Requests" under "My Account"
    - Choose the items whose locations you want to change
    - Click on "Change Pickup Location"
    - Select a "New Pickup Location" from the drop-down menu and click "Submit"

Change Future Holds:

When you place a hold online, you may get a pop-up prompting you to choose the location where you want to pick up that item. "Bellingham" means the Central Library. To choose a different branch, simply select a location other than "Bellingham" the next time you place a hold.

If you have enabled "Single-Click Holds" in your account, your hold location will default to your "Preferred Pickup Location". You will need to change your "Preferred Pickup Location" in your account. Library staff are not able to do this for you.

- Go to the BPL homepage bellinghampubliclibrary.org
- Under the "I want to" menu, click on "Log in to my account"
- Log in using your library barcode or username and your pin number (if you are unsure of your barcode or pin, call or visit a BPL or WCLS branch)
- Under the "My Borrowing" menu find and click "On Hold"
- At the bottom of the menu, click on "Single-Click Holds is ON"
- Select a new "Preferred Pickup Location" from the drop-down menu and click "Save"